



WE IMPROVE YOUR LIFE

LINAK U.S. Inc.

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April 8, 2020

Dear Valued Customer —

As a follow-up to our March global supply chain correspondence, LINAK is taking additional measures to ensure supply chain robustness and maintain a close correlation between market demand and supply. Please note the below conditions being applied to all orders placed and confirmed for delivery between April 9, 2021 through September 30, 2021.

LINAK will not permit requests for:

- Order cancellations
- Changes to LINAK confirmed shipping / delivery dates
- Modifications to product quantities and/ or order lines

LINAK will provide updates to the above conditions as the overall supply chain conditions change, this could include either an abbreviation or extension of the listed September 30 end date. LINAK reserves the right to modify shipping / delivery dates due to factors outside our control, including port delays and raw material constraints.

We appreciate your patience while we manage this difficult situation, and we aim to return to our standard delivery terms in the near future. LINAK values your continued partnership and should you have any questions or concerns related to these temporary measures, please contact your local Sales Representative.

Let us know how we can help!

Best regards,
LINAK U.S.